

## WorkFlow Modeling

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This course is for those who want to learn to create new workflow systems or redesign existing business processes for enterprises. It provides proven techniques for identifying, modeling, and redesigning business processes, and illustrates how to define requirements for systems development or systems acquisition.

Students will learn how to build visual models for illustrating workflow, which will help them to assess current business processes and see where process improvement and systems development can take place. They will gain knowledge of such topics as enterprise resource planning (ERP) applications and enterprise application integration (EAI). With real-world examples and practical techniques, students get a seamless methodology for process redesign and information systems development that integrates use-case analysis and process workflow modeling to easily span the gap between management and IT.

Duration:

- 3 Days, Instructor-led

Prerequisite:

- There is no prerequisite for this course.

Topics Include:

- The Approach
- What Are Processes
- Establish the Process Boundaries
- Conducting the Initial Assessment
- Considering the Environment
- Workflow Process Modeling
- Managing Detail
- Questions and Details
- Techniques for Modeling the As-Is Process
- Difficulties with As-Is Process
- Completing the As-Is Process
- Characterizing and Designing the To-Be Process
- Data Modeling
- Use Case Scenario Analysis